

FIDELITY ONE MORTGAGE, INC. IS LICENSED
UNDER THE LAWS OF THE STATE OF TEXAS AND BY STATE LAW IS
SUBJECT TO REGULATORY OVERSIGHT BY THE DEPARTMENT OF SAVINGS
AND MORTGAGE LENDING. ANY CONSUMER WISHING TO FILE A
COMPLAINT AGAINST

FIDELITY ONE MORTGAGE, INC. SHOULD
COMPLETE, SIGN, AND SEND A COMPLAINT FORM TO THE DEPARTMENT
OF SAVINGS AND MORTGAGE LENDING, 2601 NORTH LAMAR, SUITE 201,
AUSTIN, TEXAS 78705. COMPLAINT FORMS AND INSTRUCTIONS MAY BE
DOWNLOADED AND PRINTED FROM THE DEPARTMENT'S WEB SITE
LOCATED AT <http://www.sml.state.tx.us> OR OBTAINED FROM THE
DEPARTMENT UPON REQUEST BY MAIL AT THE ADDRESS ABOVE, BY
TELEPHONE AT ITS TOLL-FREE CONSUMER HOTLINE AT 1-877-276-5550, BY
FAX AT (512) 475-1360, OR BY E-MAIL AT SMLINFO@SML.STATE.TX.US.

THE DEPARTMENT MAINTAINS THE MORTGAGE BROKER RECOVERY FUND
TO MAKE PAYMENTS OF CERTAIN ACTUAL OUT OF POCKET DAMAGES
SUSTAINED BY BORROWERS CAUSED BY ACTS OF LICENSED RESIDENTIAL
MORTGAGE LOAN ORIGINATORS. A WRITTEN APPLICATION FOR
REIMBURSEMENT FROM THE RECOVERY FUND MUST BE FILED WITH AND
INVESTIGATED BY THE DEPARTMENT PRIOR TO THE PAYMENT OF A
CLAIM. FOR MORE INFORMATION ABOUT THE RECOVERY FUND, PLEASE
CONSULT SUBCHAPTER F OF THE MORTGAGE BROKER LICENSE ACT ON
THE DEPARTMENT'S WEB SITE REFERENCED ABOVE.